Brandon Lam

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Orange County, California

Education

June 2021 | **Bachelor of Arts in Business Economics**
University of California, Riverside

Employment

July 2021– **SVL Investment** — Placentia, California
Current | Data Analyst and Accountant
- Integrated efficient analysis models using Value Line Investment Analyzer and SPSS Statistics to predict stock values from different industries, ensuring maximum profit from stock buying and trading
- Utilize Quickbooks to record and maintain company assets and liabilities including cash, accounts payable and receivable, and stock trading, avoiding any potential accrual of debt
- Diagnose and resolve hardware and software related issues on machines ranging from printers to laptops to desktop computers, all connected under a maintained NAS server

Sept. 2018 – **UCR Information Technology Solutions** — Riverside, California
June 2021 | Tech Lead
- Utilize Jira's help desk ticketing system to effectively manage and resolve hardware and software related issues, reducing potential productivity delays and spending, resulting in optimal client satisfaction
- Deploy Okta as MDM and desktop service to the mobile devices and computers of over 1000 students for seamless MFA operations and instruct trainees on Okta's basic user identification functionality
- Maintain Linux, Mac OS, and Windows systems to prevent the possibility of viruses or malware spreading across a network of hundreds of systems, and ensuring access only to authorized users

June 2012 – **St. Jude Medical Center** — Fullerton, California
June 2015 | Financial Advisor and IT Technician
- Served as a main contact point for patients needing to schedule appointments and general questions
- Analyzed patient health trajectory using data from charts and graphs made with Excel/PowerPoint
- Ensure all machines are up-to-date and running smoothly with antivirus scans running every month

Certifications

CompTIA A+ (ongoing)

Skills

Data | Valueline Investment Analyzer, SPSS Statistics (Oracle), Quickbooks (Intuit)
Languages | C++, HTML/CSS, Python, JavaScript, MySQL
Software | Word, Excel, PowerPoint, LibreOffice, Raspberry Pi (ssh), Windows, Mac OS, Linux, iOS, Git
Video | Adobe Premiere

Leadership Experience

Sept. 2018 – **IEEE UCR Webmaster**
June 2019 | Developed and managed the website for IEEE@UCR ensuring availability of meeting times and meeting PowerPoint slides, costs of electronic parts, contact information, and general information

June 2018 – **Cutie Hack Operations/Sponsorship Lead**
Nov. 2018 | Managed a team of 10-15 responsible for organizing and scheduling coding workshops, and contacting and collaborating with startup and legacy companies from different industries for a 12 hour hackathon

June 2018 – **Citrus Hack Operations/Sponsorship Lead**
April 2020 | Managed a team of 15-20 responsible for organizing and scheduling coding workshops, and contacting and collaborating with startup and legacy companies from different industries for a 36 hour hackathon

Volunteering

2013 – 2018 | **Chosen Children's Village** — Silang, Philippines
Cared for, and provided supplies to, children and teenagers with a variety of disabilities at an orphanage

2014 – 2021 | **St. Juliana Fall Festival** — Fullerton, California
Cashier, Security, and Machine Operations for a festival hosted by volunteers to raise funds for charity